

# PNC Self-Service Banking

While some of our branches and drive-thru windows are operating with limited hours due to the ongoing impact of the coronavirus (COVID-19), there are many other ways to bank with PNC.



## Online Banking

Log in or get started at [pnc.com](https://pnc.com)

- Access your account information
- Check your balances
- Schedule or pay bills
- Transfer money<sup>1</sup>
- Make payments on your PNC credit card
- Order/re-order checks
- Request a new PNC debit or credit card



## Mobile Banking<sup>4</sup>

Download the PNC Mobile app

- Access your account information
- Check your balances
- Deposit checks
- Schedule or pay bills
- Send money to people you know and trust with Zelle<sup>®</sup>, regardless of where they bank in the U.S.<sup>5</sup>
- Make payments on your PNC credit card
- Manage your PNC debit and credit cards



## PNC ATM Features

Find a location near you at [pnc.com/locator](https://pnc.com/locator)

- Withdraw cash
- Deposit cash or checks<sup>2</sup>
- Check your balances
- Transfer funds
- Set personal preferences
- Cash withdrawals from Pre-Paid Debit Card balances<sup>3</sup> (PIN number required)



## PNC Voice Banking

Call **1-888-762-2265**

- Check your balances and account activity
- Order Checks

## Additional Resources on [pnc.com](https://pnc.com)

- Submit a Consumer Loan or Mortgage Hardship Request Form ([pnc.com/covid19update](https://pnc.com/covid19update))
- Review current branch hours ([pnc.com/locator](https://pnc.com/locator))

**Thank you** for continuing to rely on us to help you with so many of your important banking decisions. It's a role we will never take for granted, and we remain committed to always doing the right thing for our customers and employees.

**1** A federal regulation limits the number of transfers that may be made from a savings or money market account. Please see your account agreement for more information.

**2** Available at select ATMs and subject to cash availability.

**3** Fees may apply.

**4** PNC does not charge a fee for Mobile Banking. However, third party message and data rates may apply. These include fees your wireless carrier may charge you for data usage and text messaging services. Check with your wireless carrier for details regarding your specific wireless plan and any data usage or text messaging charges that may apply. Also, a supported mobile device is needed to use the Mobile Banking App. Mobile Deposit is a feature of PNC Mobile Banking. Use of the Mobile Deposit feature requires a supported camera-equipped device and you must download a PNC mobile banking app. Eligible PNC Bank account and PNC Bank Online Banking required. Certain other restrictions apply. See the mobile banking terms and conditions in the PNC Online Banking Service Agreement. There are daily and monthly deposit limits that apply to Mobile Deposits. To view these limits, log into the Mobile Banking App and select "Check Deposit" from the main menu.

**5** Zelle should only be used to send money to or receive money from people you trust. Before using Zelle to send money, you should confirm the recipient's email address or U.S. mobile phone number. Neither PNC nor Zelle offers a protection program for authorized payments made with Zelle. Zelle is available to almost anyone with a bank account in the U.S. Transactions typically occur in minutes between enrolled users. If the recipient has not enrolled, the payment will expire after 14 calendar days.

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